

Terms and Conditions

Welcome to **Mysterious Holidays Tour and Travel**. By accessing our website or booking any of our travel services, you agree to comply with and be bound by the following Terms and Conditions. Please read them carefully before using our website or confirming any booking.

All tour packages, hotel bookings, transportation services, and travel arrangements are subject to availability at the time of confirmation. Prices displayed on our website are subject to change without prior notice due to seasonal demand, government taxes, supplier charges, fuel costs, or other unforeseen circumstances. Once your booking is confirmed and the required payment is received, the agreed package price will remain valid unless additional services are requested.

To confirm a booking, an advance payment may be required. The remaining balance must be paid before the commencement of the tour or as per the agreed payment schedule. Failure to complete the payment within the specified time may result in the cancellation of your booking.

Cancellations and refunds are subject to our cancellation policy and may vary depending on the tour package, hotel, airline, or service provider. Any applicable cancellation charges or non-refundable amounts imposed by third-party suppliers will be deducted from the refund amount. Processing times for eligible refunds may vary.

Travelers are responsible for ensuring they possess valid identification documents, passports, visas, permits, or any other documents required for their journey. Mysterious Holidays Tour and Travel shall not be held responsible for any losses, delays, or additional expenses resulting from incomplete or invalid travel documentation.

We strive to provide accurate information regarding destinations, itineraries, accommodations, and travel services. However, itineraries may be modified due to weather conditions, road closures, natural disasters, government regulations, transportation delays, or other circumstances beyond our control. In such cases, we will make every effort to provide suitable alternatives without compromising the overall travel experience.

Travel insurance is strongly recommended for all travelers. It is the responsibility of the customer to obtain appropriate insurance coverage for medical emergencies, trip cancellations, personal belongings, accidents, or other unforeseen events.

While we carefully select our travel partners, hotels, transportation providers, and local operators, Mysterious Holidays Tour and Travel is not liable for any injury, illness, loss, damage, delay, theft, accident, or inconvenience caused by third-party service providers or circumstances beyond our reasonable control.

Customers are expected to behave respectfully throughout the journey and comply with local laws, hotel policies, and instructions provided by tour guides or travel coordinators. Any behavior that causes inconvenience, damage, or safety concerns may result in the termination of services without any refund.

All content available on this website, including text, images, logos, graphics, and other materials, is the property of Mysterious Holidays Tour and Travel unless otherwise stated. Unauthorized reproduction, distribution, or use of any content without prior written permission is strictly prohibited.

We reserve the right to update, modify, or revise these Terms and Conditions at any time without prior notice. Any changes will become effective immediately upon publication on our website. Continued use of our website or services after such updates constitutes your acceptance of the revised Terms and Conditions.

By using our website or booking with **Mysterious Holidays Tour and Travel**, you acknowledge that you have read, understood, and agreed to these Terms and Conditions. We are committed to providing professional, reliable, and memorable travel experiences while maintaining transparency, fairness, and excellent customer service.